



OMBUDSMAN

SINT MAARTEN

Philipsburg, March 12th, 2013

The Ombudsman, a young institution in our community, has as one of its Strategic Goals 2013: intensifying its international and local network with other supervising and investigating entities. In light thereof we have the distinct pleasure to host and invite you to the Seventh CAROA Biennial Conference to be held on Sint Maarten from May 5th – 9th 2013.

The theme of the Conference is: "Towards exemplary Public Service Ethics in challenging times: the role of the Ombudsman."

Main topics for discussion are:

- o Public Service Ethics*
- o Human rights*
- o Equipping the Ombudsman: Investigative methods and techniques*
- o Public Service Ethics and the growing trend towards the privatization of public services*
- o Equipping the Ombudsman: Dealing with modern technology.*

We guaranty a productive, informative and exciting Conference to equip the participants with renewed vigor to face global and local challenges ahead of us.

We have secured for the introductions to the topics for discussion experienced and dynamic regional and international speakers, among whom Mr. André Marin who will be leading workshops on the SYT (Sharpening Your Teeth) investigative system and dealing with modern technology. These sessions will provide the opportunity for not only regional Ombudsmen, but others included in the Chain of Checks and Balances, to acquire, or improve on their investigative skills at affordable cost within the Region. The President of the International Ombudsman Institute (IOI) will be delivering the closing keynote address, while Professor Victor O. Ayeni, Director Governance & Management Services International (GMSI) established in the UK, will share on integrity.

Registration to the Conference for Members and non-Members is opened via our Event Planner "Artemia", at the following website: http://www.artemia-sxm.com/_caroa/ or email events@artemia-sxm.com

Best regards,

*Dr. Nilda Arduin
Ombudsman Sint Maarten*

