







OFFICIAL PROGRAM OF THE SECOND CURAÇAO INTERNATIONAL OMBUDSMAN CONFERENCE

Organized by

the Office of the Ombudsman of Curacao and the Caribbean International University
with the cooperation of
the Institute of Latin-American Ombudsman

and

the Office of the Ombudsman of the Republic of Argentina, Province Santa Fé held in the WORLD TRADE CENTER

June 04 -08, 2012

With the theme:

Investigative methods and techniques









Lecturers	Dr. Carlos R. Constenla	- President of the Institution of Latin-American Ombudsmen
	Dr. Edgardo J. Bistoletti	- Ombudsman of the Republic of Argentina, Province Santa Fé
	Mr. André Paul Marin LL.M.	- Ombudsman of Ontario
	Dr. Alex F. M. Brenninkmeijer	- National Ombudsman of the Netherlands
	Dr. Raul Plascencia Villanueva	- President of the Human Rights committee of Mexico
	Lic. Gabriela Mar Ramirez	- Ombudsman of the Bolivarian Republic of Venezuela
	Mr. Valton Bend LL.M.	- Ombudsman of Barbados - President of the Caribbean Ombudsman Association
	Mr. Karel Frielink	- Lawyer and senior partner of the Law firm SPIGTHOF Best Practices
	Ms. Arlene Brock LL.M. BSc.	- Ombudsman of Bermuda
	Dr. Nilda Arduin	- Ombudsman of St. Martin
	Mr. Kessler Ersilia R.A.	- Director of the General Auditor's Office of Curação
	Dr. Carmelo Di Stefano	- CEO of the Caribbean International University (CIU)
	Dr. Luis Marín	- Vice Rector Post Graduate Studies of the Caribbean International University
	Ms. Alba Martijn LL.M.	- Ombudsman of Curação and hostess









	OPENINGS CEREMONY June 4 th , 2011	
Date	June 4 th , 2011 OPENINGS CEREMONY	
Venue	Auditorium World Trade Center, Piscadera Bay	
Time	19.00 -21.00 P.M.	
19.00 - 19.30	Opening speeches	
19.30 - 20.00	Keynote speaker I	
	Dr. Carlos F. Constenla, President of the Institution of Latin-American Ombudsman The importance of a thorough Ombudsman's investigation	
20.00 - 20.15	Cultural show	
20.15 - 20.45	Keynote speaker II Dr. Edgardo J. Bistoletti, Ombudsman of the Republic of Argentina, Province Santa Fé The Ombudsman the guardian of the cultural inheritance of the Province the Republic of Argentina, Province of of Santa Fé	
20.45 - 21. 00	Cultural show	









TIME	TOPIC FIRST DAY OF THE CONFERENCE – June 5 th , 2012	SPEAKER
08.00 - 09.00	Registration	
09:00 - 09.15	Overview of the day	Dr. Luis Marín
09.15 - 09.45	Introduction: The investigative role of the Ombudsman	Speaker of the Institute of Latin American Ombudsman
09.45 - 10.00	Coffee break	
10.00 – 12.00	The systemic investigation: an important tool to expose persistent structural government misconduct	Mr. André P. Marin
12.00 – 14.00	Lunch	
14.00 - 16.00	The systemic investigation: procedures and techniques to guarantee success	Mr. André P. Marin, Ombudsman of Ontario
16.00 – 16.15	Coffee break	
16.15 – 17.00	Investigation Planning Group session	Office of the Ombudsman of Ontario









TIME	TOPIC SECOND DAY OF THE CONFERENCE - June 6 th , 2012	SPEAKER
09:00 - 09.20	Introduction: the Ombudsman - the protector of the human rights of the family and children	Dr. Edgardo J. Bistoletti, Ombudsman of Argentina, Province Santa Fé
09.20 - 10.45	The Ombudsman as a continuous educator of human rights	Licenciada Gabriela Mar Ramirez, Defensora del Pueblo de Venezuela
09.45 - 10.00	Coffee break	
10.00 – 12.00	Red flags to prevent investigative pitfalls while conducting investigations of serious violations of human rights	Dr. Raul Plascencia Villanueva
12.00 – 14.00	Lunch	
14.00 - 16.00	Protection of the Ombudsman and his investigative staff against government's retaliation	Dr. Raul Plascencia Villanueva
16.00 – 16.15	Coffee break	
16.15 – 17.00	The Ombudsman's investigation a useful addition to the lawyer's defence	Karel Frielink LL.M.









TIME	TOPIC THIRD DAY OF THE CONFERENCE - June 7 th , 2012	SPEAKER
09:00 – 09.20	Introduction: Investigations that leads to confrontation with the Government	Arlene Brock LL.M., BSc.
09.20 - 10.45	Investigative methods and techniques applied by the General Auditor when conducting systemic administrative and financial investigations in Governmental organizations	Kessler Ersilia R.A.
09.45 - 10.00	Coffee break	
10.00 - 11.00	The challenges of an Investigation conducted on own initiative of the Ombudsman	Dr. Alex Brenninkmeijer
11.00 - 12.00	The threats a young ombudsman's office faces while conducting investigations	Dr. Nilda Arduin
12.00 – 14.00	Lunch	









14.00 - 15.00	Compliance with recommendations	Dr. Alex Brenninkmeijer
15.00 - 16.00	The role of the Ombudsman versus the role of the magistrate	Valton Bend LL.M.
16.00 - 16.15	Coffee break	
16.15 - 16.55	Conclusions and Recommendations	Alba Martijn LL.M.
16.55 - 17.00	Closing remarks and certificate of participation	Dr. Carmelo De Stefano
TIME	ACTIVITY - Fourth day - June 8 th , 2012	
10.00 -15.00	A visit to the sea aquarium and the beach	Please bring your bathing suit, a beach towel and sun tan with you. A light lunch will be provided.