



**United States  
Ombudsman Association  
37<sup>th</sup> Annual Conference**



Pre-Conference, October 17 - 18, 2016  
Conference, October 19 - 21, 2016

**The Westin Arlington Gateway**  
**Arlington, Virginia**

**Check USOA's website, [www.usombudsman.org](http://www.usombudsman.org) periodically for conference and registration updates.** Registration forms should be available on the website by June.



Please don't hesitate to contact us if you have any questions. See you in October!

*Robin, Gerald and Kristie*



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