



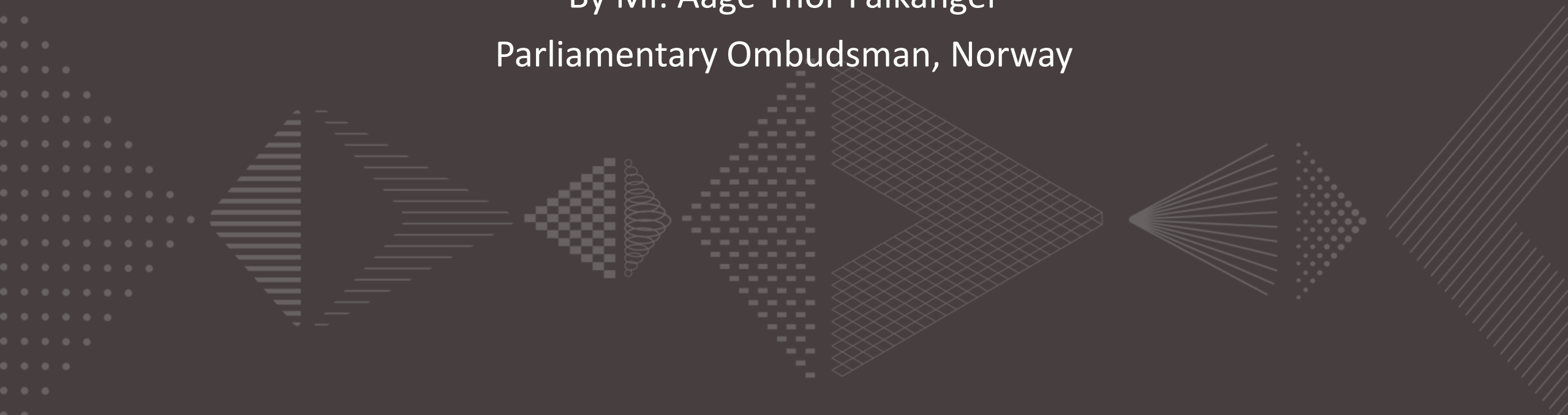
SIVILOMBUDSMANNEN

Norwegian Parliamentary Ombudsman

The Ombudsman and Freedom of Information

By Mr. Aage Thor Falkanger

Parliamentary Ombudsman, Norway



THE BETTER INFORMED
THE MORE VALUE

The better informed – the better value

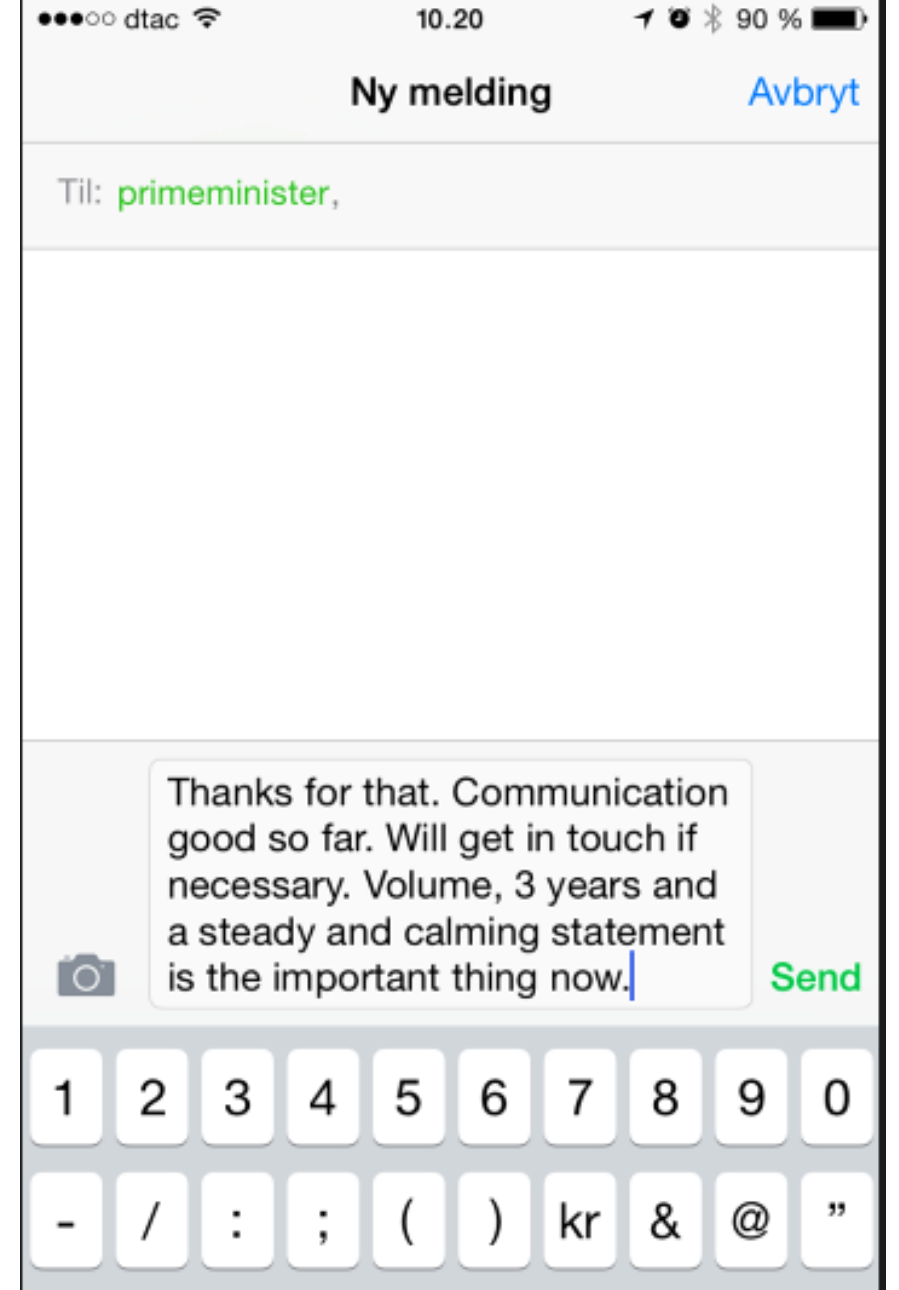
- Access to information
- Key role of the ombudsman
- The percentage of criticism in Norway, indicates the significant room for improvement by the authorities
- Public electronic records

- **19 million documents**
- **1,3 million requests for information since 2010**
- **Open to all**
- **Government – public sector**

«New» documents

- SMS must be filed
- Is Facebook personal?
- Require new document
- Cannot downride order

- Depend on being universally trusted





SIVILOMBUDSMANNEN
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