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### **I.O.I. President Bill Angrick retires**

On 24 June 2010 I.O.I. President William P. Angrick II will retire from his position as Iowa Citizens' Aide/Ombudsman with immediate effect. After an outstanding professional career he will also cease to serve as President of the Board of Directors of the International Ombudsman Institute (I.O.I.).

Bill Angrick started his career in academia at the Political Science and Public Administration faculty of Drake University in Des Moines, Iowa in 1973. His primary teaching and research areas were state and local government. From 1978 on, when Angrick was appointed by the Legislative Council of the Iowa General Assembly to serve as Citizens' Aide/Ombudsman for the State of Iowa, he applied his academic expertise in practice. After 32 years of distinguished service he is one of the longest-serving ombudsmen worldwide and has contributed significantly to a transparent, fair and service-oriented public administration in his state. The State of Iowa, its local government and citizens are indebted to him for his commitment and professional dedication.

Bill Angrick devoted himself to the ombudsman concept far beyond his duties and responsibilities as Iowa Ombudsman and became a constant advocate for the need of ombudsman institutions all over the world. He has held the office of President of the United States Ombudsman Association (USOA) and is also a past member of the Ombudsman Committee of the Administrative Law Section of the American Bar Association (ABA). In 2004 Bill Angrick, who was then North American Regional Vice-President of the I.O.I., was elected President of the I.O.I.

In the five following years, Bill Angrick implemented his vision of the I.O.I. as an international organisation fostering cooperation among ombudsman institutions, facilitating the sharing of best practise models and developing common standards. His effort and commitment made it possible for the General Assembly of the I.O.I. to take far-reaching reform decisions in 2009. During the following structural transition period and the relocation process Bill Angrick guided the I.O.I. with courage and conviction.

The I.O.I. is grateful to its President for his dedication and for the achievements that he made possible for the Institute to realize under his guidance. Bill Angrick has made an exceptional contribution in respect of the purposes of the Institute and has rendered outstanding services to the I.O.I. In recognition of his contributions, a request to the Board to appoint him an Honorary Life member will be on the agenda of the next I.O.I. Board meeting in Bermuda and it is with great pleasure that the I.O.I. is able to confirm Bill Angrick's participation in this meeting.

On behalf of the international community of ombudsmen, we wish Bill Angrick a happy and healthy retirement.



Mats Melin  
I.O.I. Vice-President



Peter Kostelka  
I.O.I. Secretary General