

# United States Ombudsman Association 39th Annual Conference September 26-28, 2018 Courtyard Marriott, Portland City Center 550 SW Oak Street, Portland, Oregon

Conference Host: Ruth Miles
Small Business Advocate
Oregon Secretary of State
Office of Small Business Assistance

## CALL FOR A KEYNOTE SPEAKER AND SESSION PRESENTERS

The United States Ombudsman Association's (USOA) Conference and Planning Committee (Committee) is seeking a keynote speaker and session presenters interested in sharing their subject matter expertise <u>relevant to the public sector ombudsman profession</u>. Presentations should provide conference attendees educational offerings to improve the effectiveness and operations of their offices, both from a management and investigative perspective. Optimally, presentations should not only speak to technical issues but should also share experiences: "war stories," case studies, successes and failures, and insights into the profession and emerging issues surrounding it.

# This Call for Keynote Speaker and Session Presenters is open until March 1, 2018

#### GENERAL GUIDELINES AND EXPECTATIONS

- The keynote speaker and session presenters are expected to be knowledgeable of the role and operations of governmental ombudsmen at the local, state and federal level.
- The learning objectives must be clear and applicable.
- Presentations must be factual in content and all copyright permissions must be in place before submitting.
- The keynote speaker and session presenters are expected to exhibit a high level of professionalism.
- The keynote speaker and session presenters are expected to begin and end their presentations on time (please allow time during or after presentation to answer questions).
- Session presenters are expected to submit a copy of their presentations and/or handouts and a biography to the Committee prior to the event. (Speakers will be notified of the deadline to submit these items after they are selected.) Presentations will be distributed to attendees and/or may be available to attendees on USOA's website.
- Presentations shall not include any overt solicitation on behalf of any individual, vendor, product or commercial activity.
- Multiple proposals are welcome.

## INSTRUCTIONS FOR SUBMITTING A PROPOSAL

If you are interested in presenting at the USOA's 2018 Annual Conference, please follow the instructions provided on the following page and submit a response to BOTH of the parties listed belows via email with the subject line "USOA 2018 Annual Conference – Call for Speakers Response" by March 1, 2018.

Kristie Hirschman AND Ruth Miles kristie.hirschman@legis.iowa.gov ruth.miles@oregon.gov

Interested keynote speakers should provide a written proposal that includes the following information:

(NOTE: We usually have one keynote speaker during the luncheon on Wednesday or Thursday of the conference but we reserve the option of selecting a keynote speaker for both days. )

- Proposed keynote title and speaker's name, title, organization, complete address, telephone number, fax and email address.
- A brief description of the talk/ presentation.
- The length of the presentation. Ideally, the keynote address will be 30 to 40 minutes in length.
- The signed acknowledgment page found on page 4 of this document.
- Audio/Visual support needed.

#### Interested session presenters should provide a written proposal that includes the following information:

- Proposed workshop title and speaker's name(s), title, organization, complete address, telephone number, fax and email address.
- One page description of the presentation. Please include a statement on learning objectives that completes the following sentence: "After completing this session, the participant will be able to...".
- The length of the presentation. (Sessions can be anywhere from a half-hour to all day.) Please also identify whether your session can be shortened or lengthened to meet time slot availability.
- The signed acknowledgment page found on page 4 of this document.
- Audio/Visual support needed.

## **HOW SPEAKERS ARE CHOSEN**

The Committee consists of USOA members who have volunteered their time and talents to help plan the Annual Conference. The Committee evaluates the proposals based on the following criteria:

- Subject matter relevance and timeliness
- Clearly stated learning objectives and purpose
- Practical application of material
- Technical accuracy
- Context of the issues including real-world case studies, examples, and stories
- Potential for audience interactive participation
- Speaker presentation skills and experience
- Speaker subject matter knowledge and expertise
- Overall quality of the written proposal
- Time slots available in the program

## BENEFITS OF PARTICIPATION/SPEAKING

Aside from the value of networking with peers and other professionals....

#### **Keynote Speaker(s)**

Compensation (i.e. travel, lodging, etc.) is negotiable.

#### **Session Presenters**

Session presenters who are not registered to attend the conference will receive:

- Free breakfast or lunch.
- An Appreciation gift.

Session presenters who are registered to attend the conference will receive:

- A discount on the conference registration fee. The 2018 Committee has yet to officially approve a
  speaker compensation policy but past conference registration discounts have been based on the length of
  the session and the number of presenters for the session.
- An Appreciation gift.

Session presenters responding to this solicitation are responsible for their own travel and lodging expenses. Exceptions may be requested and will be evaluated on a case-by-case basis.

Information, questions, or concerns with regard to the speaker protocol may be directed to: Kristie Hirschman at kristie.hirschman@legis.iowa.gov or Ruth Miles at ruth.miles@oregon.gov

Please submit the form on the following page with your response.

# ACKNOWLEDGEMENT

this information. I also a	<u> </u>	this proposal and	ect and I have the legal authority all information contained herein ce.	-
Signature			Date	
FOR INTERNAL PROCE	ESSING PURPOSES ONL	Y:		
Date Received	Review Date	C	ommittee Recommendation	
		YES	NO	
Presentation Title:		1		
Comments:				