

Draft Programme (Subject to Changes)

Training for African Anglophone Ombudsman Organisations

From

2nd – 4th January, 2014

Dar-es-Salaam Tanzania

Day of arrival – Wednesday January 01, 2014

All day	Arrival of participants
1.00 p.m	Registration, lobby of Hotel
6.00 p.m	Informal get-together and dinner Meeting point:
	Bus transfer to the restaurant
9.00 p.m	Return to the hotel by bus

Thursday 2nd April, 2014

Ombudsman and the rule of law

Time	Activities	Responsible Person
08.30 – 09.00	Registration	
09.00 – 09.15	Welcome remarks and introduction	
09.15 – 09.45	Opening ceremony and statement	
09.45 – 10.00	VIP photo session	
10.00 – 10.15	MORNING TEA AND COFFEE BREAK	All
10.15 -11.00	Welcome speech and course purpose	
11.00 – 12.30	The developing role of the Ombudsman	Facilitator
12.30 - 13.30	LUNCH	All
13.30 – 14.30	Ombudsman and the law	Facilitator
14.30 – 15.30	Ombudsman and human rights	Facilitator
15.30 - 16.00	AFTERNOON TEA AND COFFEE BREAK	All
16.00 – 17.00	Discussion time	Participants

Friday 3rd January, 2014

Accountability through good investigation practice

Time	Activities	Responsible
9.00 – 9.10	Introduction to Day 2	Facilitator
9.10 -10.00	Accountability and Investigation Skills– an Introductory remarks	Facilitator
10.00 – 10.30	Small group work: <ul style="list-style-type: none"> • Planning effective investigations • Evaluating evidence • Advanced interviewing practice • Mediation/conciliation skills 	Participants
10.30 – 11.00	MORNING TEA AND COFFEE BREAK	All
11.00 – 11.40	Small group work (continued)	Participants
11.40 – 13.00	Group presentations / Intervention/addition of input	Participants/Facilitator
13.00 – 14.00	LUNCH	All
14.00 – 16.00	Visit to National Museum	All
16.10 – 16.40	AFTERNOON TEA AND COFFEE BREAK	All

Saturday 4th January, 2014

Using systemic investigation to bring about transparency in government

Time	Activities	Responsible Person
9.00 – 9.20	Recap and introduction to Day 3	Facilitator
9.10 – 10.30	Presentation on: <ul style="list-style-type: none">• Deciding to launch a systemic investigation• Methodologies for systemic investigations	Facilitator
10.30 – 11.00	MORNING TEA AND COFFEE BREAK	All
11.00 – 12.00	Presentation on the media and systemic investigation	Participants
12.00 – 13.00	Discussion on the topic presented	Participants
13.00 – 14.00	LUNCH	
14.00 – 14.30	Training evaluation	Participant/Facilitator
14.30 – 15.00	Closing ceremony <ul style="list-style-type: none">• Certificate presentation• Closing speech• Taking photographs	All
15.00 – 15.30	AFTERNOON TEA AND COFFEE BREAK	All