
International Ombudsman Institute Training Laxenburg, 15 – 18 September 2013

Draft Programme

Day of arrival – Sunday September 15, 2013

All day	Arrival of participants
1:00 - 6:00 p.m.	Registration, lobby of Hotel Biedermeier (address: Landstrasser Hauptstrasse 28, 1030 Vienna)
2:00 - 5:00 p.m.	Guided city tour in English (two groups)
6:00 p.m.	Informal get-together and dinner Meeting point: lobby, Hotel Biedermeier Bus transfer to the restaurant
9:30 p.m.	Return to the hotel by bus

DRAFT SCHEDULE – 3-Day Training Programme

Please bear in mind that this is a preliminary draft.

	Day 1	Day 2	Day 3
9:00 – 10:30	Arrival and Welcome Session I: Different forms of corruption. Origin and consequences	Session V: Codes of Conduct: How do we Instill integrity?	Session IX: Complaint management (1) Creation of complaint channels, evaluation and handling of the complaint
10:30 – 11:00	Coffee Break	Coffee Break	Coffee Break
11:00 – 13:00	Session II: International Anti-Corruption institutions: Roles and Responsibilities	Session VI: Codes of Conduct: Identifying and Drafting the framework (breakout sessions)	Session X: Complaint management (2) Inquiry strategies. Reporting strategies, follow-up of a complaint
13:00 – 14:00	Lunch	Lunch	Lunch
14:00 – 15:30	Session III: Engaging the stakeholders in fighting corruption (public and private sector partnerships)	Session VII: Public Procurement, vulnerabilities and best practices	Session XI: Wrap up- conclusions, lessons learned and the way forward
15:30 – 16:00	Coffee Break	Coffee Break	Closing and Farewell Cocktail
16:00 – 17:30	Session IV: Whistleblowers: Protection of whistleblowers, witnesses and victims: Case studies	Session VIII: Public Procurement, lessons learned and case studies	
17:30 – 18:30	Shuttle Transport, Leisure Time	Shuttle Transport, Leisure Time	
18:30 – 20:00	Evening Event	Evening Event	

Venue: All training sessions will take place at the premises of the International Anti-Corruption Academy in Laxenburg. A bus shuttle service between the hotel and the training course venue will be provided by the organizers.

Please note that the training programme will be performed in English and a very good command of English is advisable in order for the participants to benefit most from the training!