NATIONAL investigations symposium>>

9:00am

10:30am

11:00am

Welcome

Keynote Speaker:

Effective whistleblower

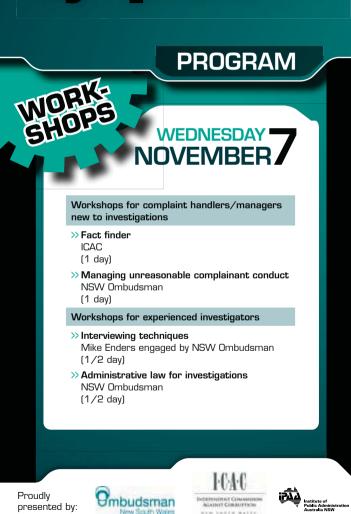
at lie detection

Morning tea

Stream A:

management

>> Chris Wheeler



NUM DODDE MALLS

>	NSW Ombudsman >> Inspector Kerrie Lewis NSW Police Internal Witness Support Unit	ICAC » TBC	Sheri Norton Director Corporate and Community Services, Yass Valley Council			
12:30pm L	Lunch					
	Stream A: Investigation and alternative dispute resolution processes: Addressing disadvantage and investigating for resolution	Stream B: Day in court	Stream C: Investigation effectiveness and outcomes			
	 Jodie Ball Deputy Director Complaint Handling Section, Australian Human Rights Commission Kylie Allen Principal Investigations / Conciliation Officer, Australian Human Rights Commission 	 >> Siobhan Herbert Crown Prosecutor, ODPP >> Prof. Martine Powell Deakin Forensic Psychology Centre 	>> lan Temby QC >> TBC			
3:00pm	Afternoon tea					
	Panel Session: Media and government investigatio	ns and integrity				
-	Facilitator: Geraldine Doogue [*] presenter of Saturday Extra and Compass					
	» Debora Picone Chief Executive Officer, Australian Commission on Safety and Quality in Health Care					
	» John McMillan Australian Information Commissioner					
	>> Liz Jackson Four Corners >> Michael Strong former Director, Office of Police Integrity Victoria					
	» Gail Furness Barrister					
;	>> Richard Baker The Age					
5:15pm (Cocktails					
6:30pm 5	Symposium dinner					
		*Arranged through Celebrit	y Speakers – www.celebrityspeakers.com.au			

THURSDAY **8** NOVEMBER

Stream C:

>> Colette Kenny

The investigator and investigated

Prof. Aldert Vrij - Professor of Applied Social Psychology, University of Portsmouth - How to become better

The impact of emerging

>> Bronwyn Barker

technologies on investigations

Stream B:

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FRIDAY **9** NOVEMBER

9:00am	Panel Session: Avoiding investigation flaws and de	ficiencies – supporting disciplinary p	roceedings and achieving outcomes	
	ightarrow Commissioner Elizabeth Bishop	Industrial Relations Commission		
	>> Michael Barnes QLD State Coroner			
	>> Mellissa Buchanan Principal Lega	al Officer, Dept of Education and Comr	nunities	
	» Elaine Brus Barrister			
	>> Neil Parsons Operations Manage	r Investigations, RailCorp		
10:30am	Morning tea			
11:00am	Stream A:	Stream B:	Stream C:	
	The art of complaint handling	Investigating for reform	Ethics and integrity – implications for investigators and complaint handlers	
	» A/C Paul Carey Professional Standards, NSW Police	Warren Strange Assistant Director, Misconduct Investigations, CMC	Dr Darren Palmer Associate Professor in Criminology, Deakin University	
	Mark Hummerston Assistant Privacy Commissioner, Office of the Privacy Commissioner	Seoff Bell Chief Risk and Compliance Officer, Securency	>> Chris Wheeler Deputy Ombudsman, NSW Ombudsman	
	Commissioner		Peter Achterstraat Auditor-General of NSW	
12:30pm	Lunch			
1:30 pm	Stream A: Complaint management systems	Stream B: Interviewing - the theorist and the practitioner	Stream C: Investigation challenges – when the going gets tough	
	Clare Petre Ombudsman, Energy and Water Ombudsman NSW	>> Anthony McLean Executive Director, New Intelligence	Peter Cantwell Assistance Ombudsman, Queensland Ombudsman	
	» TBC	Prof. Aldert Vrij Professor of Applied Social Psychology, University of	» Joy Patton Director Investigations, Ombudsman Victoria	
		Portsmouth	» Megan Philpot Deputy Ombudsman, Ombudsman South Australia	
3:00pm	Afternoon tea			
3:30 pm	Stream A: Specialist investigations	Stream B: Data and forensics	Stream C: Internal investigations	
	>> Steve Beaman A/Director Waste, NSW Department of	» Chris Noble Partner Forensic, Deloitte Touche Tohmatsu	Conrad Martens Fraud Prevention & Security Advisor, Gold Coast City Council	
	Environment & Heritage	>> Dr Russell Smith	» Steven Whittle	
	Andi Sontos National OHS Partner Deloitte Touche Tohmatsu	Principal Criminologist, Manager Global Economic and Electronic Crime, Australian Institute of Criminology	A/Senior Director, Fraud Prevention and Internal Investigations, Australian Taxation Office	
4:30pm	Close of conference			

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