



◇ International Forum

“Administrative Grievance Resolution & the Ombudsman”

— **Enhancing transparency and responsiveness in public administration**

Keynote Speaker : Mr. John Walters, Namibia Ombudsman, IOI President
Mr. Günther Kräuter, Member of the Austrian Ombudsman Board,
IOI Secretary General
other ombudsmen and scholars from abroad and Japan

Moderator : Professor Masahiro Horie, National Graduate Institute for Policy Studies

◇ International Training Workshop for Asian Ombudsmen

Trainer: Mr. André Marin, Former Ontario Ombudsman, Canada
‘Watchdogs Bark (WB)’ – Systemic Investigations for Ombudsmen
Professor Hisao Tsukamoto, Waseda University
Professor Kimiyoshi Toyama, Rikkyo University

8 – 10 March 2016 Tokyo, Japan

(Tentative Schedule: as of 12 December 2015)

March 2016	TIME	Program
Monday 7	13:00-15:00	Asian Ombudsman Association Board of Directors Meeting
	16:00-18:00	International Ombudsman Institute Asian Regional Meeting
	19:00-20:30	Ombudsmen’s Dinner
Tuesday 8	9:30-10:00	Registration
	10:00-12:30	International Forum “Administrative Grievance Resolution and The Ombudsman” <i>-- Enhancing transparency and responsiveness in public administration</i>
	12:30-14:00	Lunch
	14:00-14:10	International Training Workshop – Opening
	14:10-15:20	Session 1 Introduction (Prof Toyama)
	15:35-16:45	<u>Session 2 Watchdogs Bark (WB1 : Systemic Investigations / Investigation Planning)</u>
	17:00-18:10	Session 3 Inspection in Japan (Professor Tsukamoto)
	18:30-20:30	Reception Dinner
	Wednesday 9	09:00-10:10
10:25-11:35		<u>Session 5 (WB2: Witnesses and Interviewing)</u>
11:35-13:00		Lunch
13:00-14:10		Session 6 Redress of Administrative System (by Deputy Ombudsman of Japan)
14:25-15:25		<u>Session 7 (WB3: Communications, Social Media and Technology)</u>
15:45-20:00		Cultural Program and Dinner
Thursday 10	09:30-11:00	<u>Session 8 (WB4: Assessing Evidence / Report Writing)</u>
	11:00-11:30	Conclusion and Closing remarks

This Program is subsidized by the IOI (International Ombudsman Institute) in the form of scholarships providing partial reimbursement of travel expenses for participants from Asian IOI member institutions. An invitation with further information will be circulated to members when the arrangements have been finalized.

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