

# **IOI DIRECTORY 2025**

## **The International Ombudsman Institute**

General Secretariat  
c/o Austrian Ombudsman Board  
Singerstrasse 17  
A-1015 Vienna, P.O. Box 20

Tel. +43/1/512 93 88  
Fax. +43/1/512 93 88-200  
Website: [www.theioi.org](http://www.theioi.org)  
E-Mail: [ioi@volksanw.gv.at](mailto:ioi@volksanw.gv.at)

## Europe

### Albania - People's Advocate of the Republic of Albania

Incumbent: Erinda BALLANCA  
Address:  
Blvd. "Zhan D'Ark" Nr. 2  
1001 Tirana  
Albania  
Tel: + 355 42 380 300  
Fax: + 355 42 380 315  
E-Mail: [ap@avokatipopullit.gov.al](mailto:ap@avokatipopullit.gov.al)  
Website: [www.avokatipopullit.gov.al](http://www.avokatipopullit.gov.al)

### Andorra - Institució del Raonador del Ciutadà del Principat d'Andorra

Incumbent: Xavier CAÑADA BONAETXEA  
Address:  
Placeta Sant Esteve  
Casa Bauró  
AD500 Andorra la Vella  
Andorra  
Tel: +376 810 585  
Fax: +376 825 557  
E-Mail: [raonadordelciutada@andorra.ad](mailto:raonadordelciutada@andorra.ad)  
Website: [www.raonadordelciutada.ad](http://www.raonadordelciutada.ad)

### Armenia - Human Rights Defender of the Republic of Armenia

Incumbent: Anahit MANASYAN  
Address:  
56a Pushkin St.  
0002 Yerevan  
Armenia  
Tel: +374 10 53 88 42  
Fax: +374 10 53 88 42  
E-Mail: [ombuds@ombuds.am](mailto:ombuds@ombuds.am)  
Website: [www.ombuds.am](http://www.ombuds.am)



### Austria - Austrian Ombudsman Board (Volksanwaltschaft)

Incumbent: Gaby SCHWARZ  
Incumbent: Bernhard ACHITZ  
Incumbent: Elisabeth SCHWETZ  
Address:  
Singerstrasse 17  
PO Box 20  
1015 Vienna  
Austria  
Tel: +43 1 512 93 88  
Fax: +43 1 512 93 88 200  
E-Mail: [aobint@volksanwaltschaft.gv.at](mailto:aobint@volksanwaltschaft.gv.at)  
Website: [www.volksanw.gv.at](http://www.volksanw.gv.at)

### Austria - Regional Ombudsperson of Tyrol

Incumbent: Doris Winkler-Hofer  
Address:  
Meraner Str. 5.  
6020 Innsbruck  
Austria  
Tel: +43 512 508 3052  
Fax:  
E-Mail: [buero.lva@tirol.gv.at](mailto:buero.lva@tirol.gv.at)  
Website: [www.tirol.gv.at/landtag/landesvolksanwaeltin/](http://www.tirol.gv.at/landtag/landesvolksanwaeltin/)

### Austria - Regional Ombudsman Vorarlberg

Incumbent: Klaus FEURSTEIN  
Address:  
Landwehrstrasse 1  
6900 Bregenz  
Austria  
Tel: +43 5574 47 027  
Fax: +43 5574 47 028  
E-Mail: [buero@landesvolksanwalt.at](mailto:buero@landesvolksanwalt.at)  
Website: [www.landesvolksanwalt.at](http://www.landesvolksanwalt.at)

## Azerbaijan - Commissioner for Human Rights (Ombudsman) of the Republic of Azerbaijan

Incumbent: Sabina Aliyeva

Address:

Uzeyir Hajibeyli Street 80, Government House, Gate II  
AZ1000 Baku

Azerbaijan

Tel: (+99412) 498 23 65; (+99412) 493 74 22; (+99412) 916

Fax: (+99412) 498 23 65

E-Mail: [ombudsman@ombudsman.az](mailto:ombudsman@ombudsman.az)

Website: [www.ombudsman.az](http://www.ombudsman.az)

## Belgium - The Federal Ombudsman Belgium

Incumbent: Jérôme AASS

Incumbent: David BAELE

Address:

Rue de Louvain Leuvenseweg 48 box 6  
1000 Brussels

Belgium

Tel: +32 2 289 27 07 or +32 2 289 27 23

Fax:

E-Mail: [mediateur@mediateurfederal.be](mailto:mediateur@mediateurfederal.be);

[ombudsman@federaalombudsman.be](mailto:ombudsman@federaalombudsman.be)

Website: [www.federalombudsman.be](http://www.federalombudsman.be)

## Belgium - La Mediatrice Bruxelloise

Incumbent: Catherine DE BRUECKER

Address:

Rue du Chêne 22 | Eikstraat 22  
1000 Bruxelles | Brussel

Belgium

Tel: +32 549 68 59

Fax:

E-Mail: [contact@ombuds.brussels](mailto:contact@ombuds.brussels)

Website: [www.ombuds.brussels/wp/](http://www.ombuds.brussels/wp/)



### Belgium - Flemish Ombudsman Service

Incumbent: Myriam Parys

Address:

Leuvenseweg 86

1000 Brussel

Belgium

Tel: +32 2 552 48 48

Fax: +32 2 552 48 00

E-Mail: [info@vlaamseombudsdienst.be](mailto:info@vlaamseombudsdienst.be)

Website: [www.vlaamseombudsdienst.be](http://www.vlaamseombudsdienst.be)

### Belgium - Médiateur de la Wallonie et de la Fédération

#### Wallonie-Bruxelles

Incumbent: Marc BERTRAND

Address:

Rue Lucien Namèche 54

5000 Namur

Belgium

Tel: +32 81 32 19 11

Fax: +32 81 32 19 00

E-Mail: [courrier@le-mediateur.be](mailto:courrier@le-mediateur.be)

Website: [www.le-mediateur.be](http://www.le-mediateur.be)

### Belgium - Ombudsvrouw stad Antwerpen

Incumbent: Karla Blomme

Address:

De Coninckplein 25

2060 Antwerpen

Belgium

Tel: +32 3 3383873

Fax: +32 3 3383882

E-Mail: [ombudsvrouw@antwerpen.be](mailto:ombudsvrouw@antwerpen.be)

Website: [www.antwerpen.be/ombudsvrouw](http://www.antwerpen.be/ombudsvrouw)



### Belgium - Ombudsman City of Ghent

Incumbent: Evelien BEKAERT

Address:

Mammelokker

Botermarkt 17

9000 Gent

Belgium

Tel: 0032 9 266 55 00

Fax:

E-Mail: [Ombudsdienst@stad.gent](mailto:Ombudsdienst@stad.gent)

Website: [www.gent.be/ombudsvrouw](http://www.gent.be/ombudsvrouw)

### Belgium - Ombudsfrau der Deutschsprachigen Gemeinschaft

#### Belgiens

Incumbent: Marlene HARDT

Address:

Platz des Parlaments 1

4700 Eupen

Belgium

Tel: +32 800 98 759

Fax:

E-Mail: [beschwerde@dg-ombudsdienst.be](mailto:beschwerde@dg-ombudsdienst.be)

Website: [www.dg-ombudsdienst.be](http://www.dg-ombudsdienst.be)

### Belgium - Pensions Ombudsman Belgium

Incumbent: Tony VAN DER STEEN

Incumbent: Bernard FRANSOLET

Address:

WTC III

Boulevard Simon Bolivar 30/5

1000 Brussels

Belgium

Tel: +322 274 1990 (French line) or +322 274 1980 (Dutch line)

Fax: -

E-Mail: [complaint@ombudsmanpensions.be](mailto:complaint@ombudsmanpensions.be)

Website: [www.ombudsmanpensions.be](http://www.ombudsmanpensions.be)



## Bosnia and Herzegovina - Institution of the Human Rights

### Ombudsman of Bosnia and Herzegovina

Incumbent: Dr. Nevenko VRANJEŠ

Incumbent: Dr. Jasminka Džumhur

Incumbent: Nives Jukić

Address:

Akademika Jovana Surutke 13

78 000 Banja Luka

Bosnia and Herzegovina

Tel: +387 51 303 992

Fax: +387 51 303 992

E-Mail: [office@ombudsmen.gov.ba](mailto:office@ombudsmen.gov.ba), [bl.ombudsmen@ombudsmen.gov.ba](mailto:bl.ombudsmen@ombudsmen.gov.ba)

Website: [www.ombudsmen.gov.ba](http://www.ombudsmen.gov.ba)

## Bulgaria - Ombudsman of the Republic of Bulgaria

Incumbent: currently VACANT

Address:

22 George Washington Str.

1202 Sofia

Bulgaria

Tel: +359 2810 6911

Fax: +359 2810 6955

E-Mail: [priemna@ombudsman.bg](mailto:priemna@ombudsman.bg)

Website: [www.ombudsman.bg](http://www.ombudsman.bg)

## Bulgaria - Public Mediator of Sofia Municipality

Incumbent: Lilia HRISTOVA

Address:

4th August 11 Street

1000 Sofia

Bulgaria

Tel: +359 2987 34 49 or +359 2987 13 41

Fax: +359 2986 27 85

E-Mail: [ombudsman@sofia.bg](mailto:ombudsman@sofia.bg)

Website: [www.sofiaombudsman.bg/](http://www.sofiaombudsman.bg/)



### Croatia - Ombudswoman of the Republic of Croatia

Incumbent: Tena Šimonović Einwalter

Address:

Savska cesta 41/3

10 000 Zagreb

Croatia

Tel: +385 1 4851 855

Fax: +385 1 6431 628

E-Mail: [info@ombudsman.hr](mailto:info@ombudsman.hr)

Website: [www.ombudsman.hr](http://www.ombudsman.hr)

### Cyprus - Commissioner for Administration and the Protection of Human Rights (Ombudsman) Cyprus

Incumbent: Maria STYLIANOU-LOTTIDES

Address:

Era House

2 Diagorou Str.

1097 Nicosia

Cyprus

Tel: +357 22 405501 or +357 22 405556

Fax: +357 22 672881

E-Mail: [ombudsman@ombudsman.gov.cy](mailto:ombudsman@ombudsman.gov.cy)

Website: [www.ombudsman.gov.cy](http://www.ombudsman.gov.cy)

### Czech Republic - Public Defender of Rights (Ombudsman) of the Czech Republic

Incumbent: Stanislav KŘEČEK

Address:

Údolní 39

60200 Brno

Czech Republic

Tel: +420 542 542 777

Fax:

E-Mail: [podatelna@ochrance.cz](mailto:podatelna@ochrance.cz)

Website: [www.ochrance.cz](http://www.ochrance.cz)





### Denmark - Danish Parliamentary Ombudsman

Incumbent: Henrik Bloch Andersen

Address:

Gammeltorv 22  
1457 Copenhagen  
Denmark

Tel: +45 33 13 25 12

Fax: +45 33 13 07 17

E-Mail: [post@ombudsmanden.dk](mailto:post@ombudsmanden.dk)

Website: [www.ombudsmanden.dk](http://www.ombudsmanden.dk)

### Estonia - Office of the Chancellor of Justice in Estonia

Incumbent: Ülle MADISE

Address:

Kohtu 8  
15193 Tallinn  
Estonia

Tel: +372 693 8404

Fax: +372 693 8401

E-Mail: [info@oiguskantsler.ee](mailto:info@oiguskantsler.ee)

Website: [www.oiguskantsler.ee](http://www.oiguskantsler.ee)

### European Union - European Ombudsman

Incumbent: Teresa Anjinho

Address:

1 avenue du Président Robert Schuman  
CS 30403  
F-67001 Strasbourg Cedex  
France

Tel: +33 3 88 17 23 13

Fax:

E-Mail: [eo@ombudsman.europa.eu](mailto:eo@ombudsman.europa.eu)

Website: [www.ombudsman.europa.eu](http://www.ombudsman.europa.eu)



### Faroe Islands - Faroese Parliamentary Ombudsman

Incumbent: Hanna Vang

Address:

undir Bryggjubakka 11

Postbox 2008

110 Torshavn

Faroe Islands

Tel: +298 358500

Fax: +298 358501

E-Mail: [lum@lum.fo](mailto:lum@lum.fo)

Website: [www.lum.fo](http://www.lum.fo)

### Finland - Parliamentary Ombudsman of Finland

Incumbent: Petri JÄÄSKELÄINEN

Incumbent: Maija Sakslin (Deputy Parliamentary Ombudsman)

Incumbent: Pasi Pölönen (Deputy Parliamentary Ombudsman)

Address:

Arkadiankatu 3

00102 Helsinki

Finland

Tel: + 358 9 4321

Fax: + 358 9 432 2268

E-Mail: [ombudsman@parliament.fi](mailto:ombudsman@parliament.fi)

Website: [www.oikeusasiamies.fi](http://www.oikeusasiamies.fi)

### Finland - Chancellor of Justice of Finland

Incumbent: Tuomas PÖYSTI

Address:

Snellmaninkatu 1A

Helsinki

Finland

Tel: +358 295 162902

Fax: +358 9 160 23975

E-Mail: [tiedotus@okv.fi](mailto:tiedotus@okv.fi)

Website: [oikeuskansleri.fi/en/frontpage](http://oikeuskansleri.fi/en/frontpage)

### France - Le Défenseur des droits de la République Française

Incumbent: Claire HÉDON

Address:

TSA 90716

75334 Paris Cedex 07

France

Tel: +33 9 69 39 0000

Fax: +33 1 53 29 22 45

E-Mail:

Website: [www.defenseurdesdroits.fr](http://www.defenseurdesdroits.fr)

### Georgia - Public Defender (Ombudsman) of Georgia

Incumbent: Levan IOSELIANI

Address:

6 Irakli Paghava st .

0144 Tbilisi

Georgia

Tel: +995 577 122 749, Hotline: 1481

Fax:

E-Mail: [info@ombudsman.ge](mailto:info@ombudsman.ge)

Website: [www.ombudsman.ge](http://www.ombudsman.ge)

### Germany - Petitions Committee of the German Bundestag

Incumbent: Martina STAMM-FIBICH

Address:

Platz der Republik 1

11011 Berlin

Germany

Tel: +49 3022 73 52 57

Fax: +49 3022 73 60 53

E-Mail: [post.pet@bundestag.de](mailto:post.pet@bundestag.de)

Website: [www.bundestag.de](http://www.bundestag.de)



### Germany - Ombudsman for the State of Schleswig-Holstein

Incumbent: Samiah EL SAMADONI

Address:

Karolinenweg 1

24105 Kiel

Germany

Tel: +49 431 988 12 40

Fax: +49 431 988 12 39

E-Mail: [buergerbeauftragte@landtag.ltsh.de](mailto:buergerbeauftragte@landtag.ltsh.de)

Website: [www.landtag.ltsh.de/beauftragte/bb/](http://www.landtag.ltsh.de/beauftragte/bb/)

### Gibraltar - Gibraltar Public Services Ombudsman

Incumbent: William Ronald CORAM

Address:

10 Governors Lane

GX11 1AA Gibraltar

Gibraltar

Tel: +350 200 46001

Fax: +350 200 46002

E-Mail: [info@ombudsman.gi](mailto:info@ombudsman.gi)

Website: [www.ombudsman.org.gi](http://www.ombudsman.org.gi)

### Greece - Greek Ombudsman

Incumbent: Andreas I. POTTAKIS

Address:

17, Halkokondyli Street

10432 Athens

Greece

Tel: +30 213 13 06 768-769

Fax:

E-Mail: [ombudsman@synigoros.gr](mailto:ombudsman@synigoros.gr)

Website: [www.synigoros.gr](http://www.synigoros.gr)



### Greece - City of Athens Ombudsman

Incumbent: currently vacant

Address:

63 Athinas St.

Kotzia Sq.

15502 Athens

Greece

Tel: +30 2103722181

Fax: +30 2103722358

E-Mail: [symparastatis@cityofathens.gr](mailto:symparastatis@cityofathens.gr)

Website: [www.cityofathens.gr](http://www.cityofathens.gr)

### Greenland - Parliamentary Ombudsman of Greenland

Incumbent: Gedion JEREMIASSEN

Address:

Noorlernut 53

Postboks 1606

3900 Nuuk

Greenland

Tel: +299 32 78 10

Fax: +299 32 16 87

E-Mail: [post@ombudsmand.gl](mailto:post@ombudsmand.gl)

Website: [www.ombudsmand.gl](http://www.ombudsmand.gl)

### Hungary - Commissioner for Fundamental Rights of Hungary

Incumbent: Dr. Ákos KOZMA

Address:

Falk Miksa u. 9-11

1055 Budapest

Hungary

Tel: +36 1 475 7100

Fax: +36 1 269 1615

E-Mail: [hungarian.ombudsman@ajbh.hu](mailto:hungarian.ombudsman@ajbh.hu)

Website: [www.ajbh.hu](http://www.ajbh.hu)



### Iceland - The Althing Ombudsman of Iceland

Incumbent: Skúli MAGNÚSSON

Address:

Templarasund 5

101 Reykjavík

Iceland

Tel: +354 510 6700

Fax: +354 510 6710

E-Mail: [postur@umb.althingi.is](mailto:postur@umb.althingi.is)

Website: [www.umbodsmadur.is](http://www.umbodsmadur.is)

### Ireland - Ombudsman of Ireland

Incumbent: GER DEERING

Address:

6 Earlsfort Terrace

Dublin 2

D02 W773

Ireland

Tel: +353 1 63 95 600

Fax: +353 1 63 95 674

E-Mail: [info@ombudsman.ie](mailto:info@ombudsman.ie)

Website: [www.ombudsman.ie](http://www.ombudsman.ie)

### Ireland - Ombudsman for Children (Ireland)

Incumbent: Niall MULDOON

Address:

Millennium House

52-56 Great Strand Street

Dublin 1

Ireland

Tel: +353 1 86 56 800 or +353 1 80 02 020 40

Fax: -

E-Mail: [oco@oco.ie](mailto:oco@oco.ie)

Website: [www.oco.ie](http://www.oco.ie)



### Ireland - Ombudsman for the Defence Forces (Ireland)

Incumbent: Alan MAHON

Address:

15 Lower Hatch Street, D02 R884,  
Dublin 2  
Ireland

Tel: +353 1 66 33 222

Fax:

E-Mail: [admin@odf.ie](mailto:admin@odf.ie)

Website: [www.odf.ie](http://www.odf.ie)

### Israel - State Comptroller & Ombudsman of Israel

Incumbent: Matanyahu Englman

Address:

2 Mevaker Hamedina St.  
P.O. Box 1081  
Jerusalem 9101001  
Israel

Tel: +972 2 666 5163 or +972 2 666 5206

Fax:

E-Mail: [ombudsman\\_isr@mevaker.gov.il](mailto:ombudsman_isr@mevaker.gov.il)

Website: [www.mevaker.gov.il/En/Ombudsman/Pages/default.aspx](http://www.mevaker.gov.il/En/Ombudsman/Pages/default.aspx)

### Israel - Ombudsman of the Israeli Judiciary

Incumbent: currently VACANT

Address:

5 Nachum Heftzadi Street  
9548401 Jerusalem  
Israel

Tel: +972 73 3927425

Fax: +972 73 3927439

E-Mail: [ronitsho@justice.gov.il](mailto:ronitsho@justice.gov.il)

Website:

[www.justice.gov.il/En/Units/OmbudsmanIsraeliJudiciary/Pages/Main.aspx](http://www.justice.gov.il/En/Units/OmbudsmanIsraeliJudiciary/Pages/Main.aspx)

## Israel - Ombudswoman of the Conference on Jewish Material

### Claims against Germany

Incumbent: Ayelet METZGER

Address:

P.O. Box 4111

925821 Jerusalem

Israel

Tel: +972 2 501 54 17

Fax: +972 2 501 54 19

E-Mail: [ombudsman@claimscon.org](mailto:ombudsman@claimscon.org)

Website: [www.claimscon.org](http://www.claimscon.org)

## Italy - Ombudsman of the Autonomous Province Bolzano

### (South Tyrol)

Incumbent: Veronika MEYER

Address:

Via Cavour 23/C - Cavourstrasse 23/C

39100 Bolzano - Bozen

Italy

Tel: +39 0471 946 020

Fax: +39 0471 946 039

E-Mail: [post@volksanwaltschaft.bz.it](mailto:post@volksanwaltschaft.bz.it)

Website: [www.volksanwaltschaft.bz.it](http://www.volksanwaltschaft.bz.it)

## Italy - Difensore Civico della Regione Lazio

Incumbent: Marino FARDELLI

Address:

Consiglio regionale del Lazio

Via della Pisana, 1301

00163 Roma

Italy

Tel: +39 06 65932014

Fax: +39 06 65000678

E-Mail: [difensore.civico@regione.lazio.it](mailto:difensore.civico@regione.lazio.it)

Website: [www.consiglio.regione.lazio.it](http://www.consiglio.regione.lazio.it)





### Italy - Difensore regionale della Lombardia

Incumbent: Gianalberico DeVecchi

Address:

Via Fabio Filzi, 22

20124 Milano

Italy

Tel: +39 0267 4824 65/67

Fax: +39 0267 4824 87

E-Mail: [difensore.civico@consiglio.regione.lombardia.it](mailto:difensore.civico@consiglio.regione.lombardia.it)

Website: [www.difensoreregionale.lombardia.it](http://www.difensoreregionale.lombardia.it)

### Italy - Difensore Civico della Regione autonoma Valle d'Aosta

Incumbent: Adele Squillaci

Address:

Via Bonifacio Festaz, 46

(46, rue Boniface Festaz)

11 100 Aosta (Aoste)

Italy

Tel: +39 0165 526081 or +39 0165 526082

Fax: +39 0165 526085

E-Mail: [difensore.civico@consiglio.vda.it](mailto:difensore.civico@consiglio.vda.it)

Website: [www.consiglio.vda.it/app/difensorecivico](http://www.consiglio.vda.it/app/difensorecivico)

### Kazakhstan - Ombudsman for the Protection of the Rights of

#### Entrepreneurs of Kazakhstan

Incumbent: Rustam ZHURSANOV

Address:

19, Kabanbay Batyr Avenue

Block "B", 6th Floor, Apt. 605

Z05H0B8 Nur-Sultan

Kazakhstan

Tel: (+7) 7172 270 454

Fax: (+7) 7172 919 393

E-Mail: [info@atameken.kz](mailto:info@atameken.kz)

Website: [ombudsmanbiz.kz/eng/](http://ombudsmanbiz.kz/eng/)



### Kosovo\* - Ombudsperson Institution in Kosovo

Incumbent: Naim QELAJ  
Address:  
Str. Migjeni no. 21  
10000 Prishtina  
Kosovo\*  
Tel: +383 38 223 782  
Fax: +383 38 223 790  
E-Mail: [info.oik@oik-rks.org](mailto:info.oik@oik-rks.org)  
Website: [www.oik-rks.org](http://www.oik-rks.org)

### Latvia - Ombudsman's Office of the Republic of Latvia

Incumbent: Juris JANSONS  
Address:  
Baznicas Street 25  
LV-1010 Riga  
Latvia  
Tel: +371 67 68 67 68  
Fax: +371 67 24 40 74  
E-Mail: [tiesibsargs@tiesibsargs.lv](mailto:tiesibsargs@tiesibsargs.lv)  
Website: [www.tiesibsargs.lv](http://www.tiesibsargs.lv)

### Lithuania - Seimas (Parliamentary) Ombudsperson's Office of the Republic of Lithuania

Incumbent: Erika LEONAITÉ  
Incumbent: Jolita MILIUVIENÉ  
Address:  
56 Gedimino Avenue  
01110 Vilnius  
Lithuania  
Tel: +370 706 651 05  
Fax: -  
E-Mail: [ombuds@lrski.lt](mailto:ombuds@lrski.lt)  
Website: [www.lrski.lt](http://www.lrski.lt)

### Luxembourg - La Médiateur du Grand-Duché de Luxembourg

Incumbent: Claudia MONTI

Address:

36 Rue du Marché-aux-Herbes

1728 Luxembourg

Luxembourg

Tel: +352 26 270 101

Fax: +352 26 270 102

E-Mail: [ombudsman@ombudsman.lu](mailto:ombudsman@ombudsman.lu)

Website: [www.ombudsman.lu](http://www.ombudsman.lu)

### Malta - Parliamentary Ombudsman Malta

Incumbent: Joseph ZAMMIT McKEON

Address:

11, St Paul Street

VLT 1210 Valletta

Malta

Tel: +356 2248 3210

Fax:

E-Mail: [office@ombudsman.org.mt](mailto:office@ombudsman.org.mt)

Website: [www.ombudsman.org.mt](http://www.ombudsman.org.mt)

### Moldova - The People's Advocate (Ombudsman) Moldova

Incumbent: Ceslav PANICO

Address:

11/3 Calea Iesilor street

MD 2069 Chisinau

Moldova

Tel: +373 22 23 48 00

Fax: +373 22 22 54 42

E-Mail: [ombudsman@ombudsman.md](mailto:ombudsman@ombudsman.md)

Website: [www.ombudsman.md](http://www.ombudsman.md)

## Monaco - Haut Commissariat des Droits, des Libertés et à la

### Mediation de Monaco

Incumbent: Marina CEYSSAC

Address:

Les Jardins d'Apolline - Bloc A

1, Promenade Honoré II

MC 98000 MONACO

Monaco

Tel: +377 97 77 39 20

Fax: +377 97 77 39 21

E-Mail: [contact@hautcommissariat.mc](mailto:contact@hautcommissariat.mc)

Website: [www.hautcommissariat.mc](http://www.hautcommissariat.mc)

## Netherlands - National Ombudsman of the Netherlands

Incumbent: Reinier VAN ZUTPHEN

Address:

P.O. Box 93122

2509 AC The Hague

Netherlands

Tel: +31 70 356 3588

Fax: -

E-Mail: [secretariaat@nationaleombudsman.nl](mailto:secretariaat@nationaleombudsman.nl)

Website: [www.nationaleombudsman.nl](http://www.nationaleombudsman.nl)

## Netherlands - Municipal Ombudsman Amsterdam

Incumbent: Munish RAMLAL

Address:

Jacob Bontiusplaats 9

1018 LL Amsterdam

Netherlands

Tel: +31 20 254 7000 or +31-(0)6 3061 7735 (WhatsApp)

Fax:

E-Mail: [info@ombudsmanmetropool.nl](mailto:info@ombudsmanmetropool.nl)

Website: [www.ombudsmanmetropool.nl](http://www.ombudsmanmetropool.nl)

## Netherlands - Municipal and Children's Ombudsman of Rotterdam

Incumbent: Stans GOUDSMIT (Children's Ombudsman)  
Incumbent: Marianne VAN DER ANKER (Municipal Ombudsman)

Address:

Minervahuis I

Meent 106

3011 JR Rotterdam

Netherlands

Tel: +31 10 411 16 00

Fax: +31 10 141 84 99

E-Mail: [info@ombudsmanrotterdam.nl](mailto:info@ombudsmanrotterdam.nl)

Website: [www.ombudsmanrotterdam.nl](http://www.ombudsmanrotterdam.nl)

## North Macedonia - Ombudsman Office of the Republic of

### North Macedonia

Incumbent: Naser ZIBERI

Address:

Macedonia n° 19

1000 Skopje

North Macedonia

Tel: +389 2 3129 335

Fax: +389 23 12 93 59

E-Mail: [contact@ombudsman.mk](mailto:contact@ombudsman.mk)

Website: [ombudsman.mk/](http://ombudsman.mk/)

## Norway - Norwegian Parliamentary Ombudsman

Incumbent: Hanne HARLEM

Address:

P.O. Box 3 Sentrum

N-0101 Oslo

Norway

Tel: +47 22 82 85 00

Fax:

E-Mail: [postmottak@sivilombudet.no](mailto:postmottak@sivilombudet.no)

Website: [www.sivilombudsmannen.no](http://www.sivilombudsmannen.no)



## Poland - Commissioner for Human Rights of the Republic of

### Poland

Incumbent: Marcin WIĄCEK

Address:

Aleja Solidarnosci 77

00-090 Warszawa

Poland

Tel: +48 22 551 7930

Fax: +48 22 551 7966

E-Mail: [biurorzecznika@brpo.gov.pl](mailto:biurorzecznika@brpo.gov.pl)

Website: [www.brpo.gov.pl](http://www.brpo.gov.pl)

## Portugal - Provedor de Justiça de la República Portuguesa

Incumbent: Maria Lucia AMARAL

Address:

Palácio Vilalva

Rua Marquês de Fronteira

1069-452 Lisboa

Portugal

Tel: +351 21 39 26 600

Fax: +351 21 39 61 243

E-Mail: [provedor@provedor-jus.pt](mailto:provedor@provedor-jus.pt)

Website: [www.provedor-jus.pt](http://www.provedor-jus.pt)

## Romania - People's Advocate of Romania

Incumbent: Renate WEBER

Address:

Str. George Vraca nr. 8, Sector 1

010146 București

Romania

Tel: +40 21 312 71 01

Fax: +40 21 312 49 21

E-Mail: [avp@avp.ro](mailto:avp@avp.ro), [petitii@avp.ro](mailto:petitii@avp.ro)

Website: [www.avp.ro](http://www.avp.ro)



## Serbia - Protector of Citizens of the Republic of Serbia

Incumbent: Zoran Pašalić

Address:

Deligradska str. 16

11 000 Belgrade

Serbia

Tel: +381 11 2068 100

Fax: +381 11 2068 182

E-Mail: [zastitnik@zastitnik.rs](mailto:zastitnik@zastitnik.rs)

Website: [www.zastitnik.rs](http://www.zastitnik.rs)

## Serbia - Provincial Protector of Citizens (Ombudsman) -

### Autonomous Province of Vojvodina

Incumbent: Zoran S. Pavlović

Address:

Bulevar Mihajla Pupina 25

21000 Novi Sad

Serbia

Tel: +381 21 487 41 44

Fax: +381 21 487 41 44

E-Mail: [office@ombudsmanapv.org](mailto:office@ombudsmanapv.org)

Website: [www.ombudsmanapv.org](http://www.ombudsmanapv.org)

## Slovak Republic - Public Defender of Rights of the Slovak

### Republic

Incumbent: RÓBERT DOBROVODSKÝ

Address:

Grösslingová 35

811 09 Bratislava

Slovak Republic

Tel: + 421 2 32 36 37 01

Fax: + 421 2 32 36 37 03

E-Mail: [office@vop.gov.sk](mailto:office@vop.gov.sk)

Website: [vop.gov.sk/en/](http://vop.gov.sk/en/)

## Slovenia - Human Rights Ombudsman of the Republic of Slovenia

Incumbent: Peter SVETINA  
Address:  
Dunajska Cesta 56, 4th floor  
1109 Ljubljana  
Slovenia  
Tel: +386 1 47 500 50  
Fax: +386 1 47 500 40  
E-Mail: [info@varuh-rs.si](mailto:info@varuh-rs.si)  
Website: [www.varuh-rs.si](http://www.varuh-rs.si)

## Spain - Defensor del Pueblo / Ombudsman of Spain

Incumbent: Ángel Gabilondo  
Address:  
Pº Eduardo Dato, 31  
28010 Madrid  
Spain  
Tel: 900 101 025 (national nr.); +34 91 432 62 91 (international nr.)  
Fax: +34 91 308 11 58  
E-Mail: [registro@defensordelpueblo.es](mailto:registro@defensordelpueblo.es) /  
[carmen.comas-mata@defensordelpueblo.es](mailto:carmen.comas-mata@defensordelpueblo.es)  
Website: [www.defensordelpueblo.es](http://www.defensordelpueblo.es)

## Spain - Defensor del Pueblo Andaluz

Incumbent: Jesús MAEZTU GREGORIO DE TEJADA  
Address:  
Calle Reyes Católicos, nr. 21  
41001 Sevilla  
Spain  
Tel: + 34 954 21 21 21  
Fax: + 34 954 21 44 97  
E-Mail: [defensor@defensordelpuebloandaluz.es](mailto:defensor@defensordelpuebloandaluz.es)  
Website: [www.defensordelpuebloandaluz.es](http://www.defensordelpuebloandaluz.es)





### Spain - Ararteko - Ombudsman for the Basque Country

Incumbent: Manuel LEZERTUA

Address:

Prado 9

01005 Vitoria-Gasteiz

Spain

Tel: +34 945 13 51 18

Fax: +34 945 13 51 02

E-Mail: [international@ararteko.eus](mailto:international@ararteko.eus)

Website: [www.ararteko.eus](http://www.ararteko.eus)

### Spain - Procurador del Común de Castilla y León

Incumbent: Tomás QUINTANA LÓPEZ

Address:

Calle Sierra Pambley nº 4

24003 León

Spain

Tel: +34 987 270095

Fax: +34 987 270143

E-Mail: [pccyl@pccyl.es](mailto:pccyl@pccyl.es)

Website: [www.procuradordelcomun.es](http://www.procuradordelcomun.es)

### Spain - Síndic de Greuges de Catalunya

Incumbent: Esther GIMÉNEZ-SALINAS

Address:

Passeig de Lluís Companys, 7

08003 Barcelona

Spain

Tel: + 34 933 018 075

Fax: + 34 933 013 187

E-Mail: [sindic@sindic.cat](mailto:sindic@sindic.cat)

Website: [www.sindic.cat](http://www.sindic.cat)



### Spain - El Diputado del Común - Islas Canarias

Incumbent: Dolorez Padrón Rodríguez

Address:

C/ O'Daly nº 28, 38700  
Santa Cruz de La Palma  
Spain

Tel: +34 922 27 53 00

Fax: +34 922 41 52 28

E-Mail: [diputaciondelcomun@diputaciondelcomun.org](mailto:diputaciondelcomun@diputaciondelcomun.org)

Website: [www.diputadodelcomun.org](http://www.diputadodelcomun.org)

### Spain - Defensor del Pueblo de Navarra

Incumbent: Francisco Javier Vera Donazar

Address:

Calle Emilio Arrieta 12  
31002 Pamplona-Iruña  
Spain

Tel: +34 948 203571

Fax: +34 948 203549

E-Mail: [info@defensornavarra.com](mailto:info@defensornavarra.com)

Website: [www.defensornavarra.com](http://www.defensornavarra.com)

### Spain - Síndic de Greuges de la Comunitat Valenciana

Incumbent: Ángel LUNA GONZÁLEZ

Address:

C/ Pasqual Blasco 1  
03001 Alacant  
Spain

Tel: +34 965 93 75 00

Fax: +34 965 93 75 68

E-Mail: [sindicdegreuges@elsindic.com](mailto:sindicdegreuges@elsindic.com)

Website: [www.elsindic.com](http://www.elsindic.com)



### Spain - Sindicatura de Greuges de Barcelona

Incumbent: David BONDIA

Address:

Ronda de Sant Pau 45

08015 Barcelona

Spain

Tel: +34 93 413 29 00

Fax: +34 93 413 29 10

E-Mail: [sindicadegreuges@bcn.cat](mailto:sindicadegreuges@bcn.cat)

Website: [www.sindicaturabarcelona.cat/](http://www.sindicaturabarcelona.cat/)

### Spain - Defensora de la Ciutadania de Girona

Incumbent: Marta Alsina i Conesa

Address:

Plaza del Vi, 1

17004 Girona

Spain

Tel: +34 972 419 444 or +34 667 161 674

Fax: +34 972 010 293

E-Mail: [defensordelaciutadania@ajgirona.cat](mailto:defensordelaciutadania@ajgirona.cat)

Website: [www.girona.cat/defensor](http://www.girona.cat/defensor)

### Spain - Sindicatura de Greuges de L'Hospitalet

Incumbent: Mercedes GARCÍA VILLATORO

Address:

Rambla de la Marina, 417 planta baja,

08901 L'Hospitalet de Llobregat - Barcelona

Spain

Tel: 94 403 29 00

Fax: -

E-Mail: [sindicatura.greuges@l-h.cat](mailto:sindicatura.greuges@l-h.cat)

Website: [www.sindicadegreugeslh.cat](http://www.sindicadegreugeslh.cat)



### Sweden - The Swedish Parliamentary Ombudsmen

Incumbent: Erik NYMANSSON (Chief Parliamentary Ombudsman)

Incumbent: Per LENNERBRANT (Parliamentary Ombudsman)

Incumbent: Katarina PÅHLSSON (Parliamentary Ombudsman)

Incumbent: Thomas NORLING (Parliamentary Ombudsman)

Address:

P.O. Box 16327

SE-103 26 Stockholm

Sweden

Tel: +46 8 786 40 00

Fax: +46 8 21 65 58

E-Mail: [justitieombudsmannen@jo.se](mailto:justitieombudsmannen@jo.se)

Website: [www.jo.se](http://www.jo.se)

### Switzerland - Municipal Ombudsman of Zurich

Incumbent: Pierre HEUSSER

Address:

Oberdorfstrasse 8

8001 Zurich

Switzerland

Tel: +41 44 412 00 30

Fax: +41 44 412 00 31

E-Mail: [info.omb@zuerich.ch](mailto:info.omb@zuerich.ch)

Website: [www.stadt-zuerich.ch/ombudsstelle](http://www.stadt-zuerich.ch/ombudsstelle)

### Turkey - Kamu Denetçiliği Kurumu (Ombudsman) of the Republic of Türkiye

Incumbent: Mehmet Akarca (Chief Ombudsman)

Address:

Kavaklıdere Mah. Zeytinalı Caddesi No:4

Çankaya / Ankara

Turkey

Tel: +90 312 465 22 00

Fax: +90 312 465 22 65

E-Mail: [turkey@ombudsman.gov.tr](mailto:turkey@ombudsman.gov.tr), [iletisim@ombudsman.gov.tr](mailto:iletisim@ombudsman.gov.tr)

Website: [www.ombudsman.gov.tr](http://www.ombudsman.gov.tr)



## Turkey - Ombudsman of the Turkish Speaking Community of

### Cyprus

Incumbent: Ilkan VAROL

Address:

Yüksek Yönetim Denetçisi (Ombudsman) Dairesi

İsmet Paşa Mahallesi

Celaliye Sokak, No 2-4

İnönü Meydanı

Mersin - 10 Lefkoşa - Kıbrıs

Turkey

Tel: + 90 392 22 72 616

Fax: + 90 392 22 88 907

E-Mail: [info.ombudsman@gov.ct.tr](mailto:info.ombudsman@gov.ct.tr)

Website: [www.ombudsman.gov.ct.tr](http://www.ombudsman.gov.ct.tr)

## Ukraine - Ukrainian Parliament Commissioner for Human

### Rights

Incumbent: Dmytro LUBINETS

Address:

21/8 Instytutska str.

01008 Kiev

Ukraine

Tel: +38 800-50-17-20 or +38 044-299-74-08

Fax:

E-Mail: [international@ombudsman.gov.ua](mailto:international@ombudsman.gov.ua)

Website: [www.ombudsman.gov.ua](http://www.ombudsman.gov.ua)

## United Kingdom - Parliamentary and Health Service

### Ombudsman (PHSO), UK

Incumbent: Rebecca HILSENATH

Address:

Millbank Tower

Millbank

SW1P 4QP London

United Kingdom

Tel: +44 300 061 4185

Fax: -

E-Mail: [faye.glover@ombudsman.org.uk](mailto:faye.glover@ombudsman.org.uk)

Website: [www.ombudsman.org.uk](http://www.ombudsman.org.uk)



## United Kingdom - Local Government and Social Care

### Ombudsman for England

Incumbent: Amerdeep SOMAL  
Address:  
Cheylesmore House (North Building)  
5 Quinton Road  
Coventry CV1 3BH  
United Kingdom  
Tel: +44 0300 061 0614  
Fax:  
E-Mail:  
Website: [www.lgo.org.uk](http://www.lgo.org.uk)

## United Kingdom - Northern Ireland Public Services

### Ombudsman

Incumbent: Margaret KELLY  
Address:  
Progressive House  
33 Wellington Place  
Belfast BT1 6HN  
United Kingdom  
Tel: +44 2890 897 773  
Fax: +44 2890 234 912  
E-Mail: [nipso@nipso.org.uk](mailto:nipso@nipso.org.uk)  
Website: [www.nipso.org.uk](http://www.nipso.org.uk)

## United Kingdom - Scottish Public Services Ombudsman

Incumbent: Rosemary AGNEW  
Address:  
Bridgeside House  
99 McDonald Road  
EH7 4NS Edinburgh  
United Kingdom  
Tel: +44 800 377 7330  
Fax: +44 800 3777 331  
E-Mail: [ask@spso.org.uk](mailto:ask@spso.org.uk)  
Website: [www.spso.org.uk](http://www.spso.org.uk)



## United Kingdom - Public Services Ombudsman for Wales

Incumbent: Michelle MORRIS

Address:

1 Ffordd yr Hen Gae

CF35 5LJ Pencoed

United Kingdom

Tel: +44 300 790 0230

Fax: +44 1656 641 199

E-Mail: [ask@ombudsman.wales](mailto:ask@ombudsman.wales)

Website: [www.ombudsman.wales](http://www.ombudsman.wales)

## Uzbekistan - Authorized Person of the Oliy Majlis of the Republic of Uzbekistan for Human Rights (Ombudsman)

Incumbent: Feruza Eshmatova

Address:

Islam Karimov Avenue 16a

100027 Tashkent

Uzbekistan

Tel: + 998 71 23 98 136

Fax: + 998 71 23 98 136

E-Mail: [info\\_ombudsman.uzb@umail.uz](mailto:info_ombudsman.uzb@umail.uz)

Website: [www.ombudsman.uz](http://www.ombudsman.uz)