

IOI DIRECTORY 2025

The International Ombudsman Institute

General Secretariat
c/o Austrian Ombudsman Board
Singerstrasse 17
A-1015 Vienna, P.O. Box 20

Tel. +43/1/512 93 88
Fax. +43/1/512 93 88-200
Website: www.theioi.org
E-Mail: ioi@volksanw.gv.at

North America

Canada - Alberta Ombudsman

Incumbent: Kevin BREZINSKI

Address:

9925 - 109 Street

Suite 700

T5K 2J8 Edmonton, AB

Canada

Tel: +1 780 427 2756 or +1 888 455 2756 (toll free)

Fax: +1 780 427 2759

E-Mail: info@ombudsman.ab.ca

Website: www.ombudsman.ab.ca

Canada - British Columbia Ombudsperson

Incumbent: Jay Chalke

Address:

Second Floor, 947 Fort Street

(PO BOX 9039 STN PROV GOVT)

V8W 9A5 Victoria, BC

Canada

Tel: + 1 250 387-5855

Fax: + 1 250 387-0198

E-Mail: info@bcombudsperson.ca

Website: www.bcombudsperson.ca

Canada - Manitoba Ombudsman

Incumbent: Jill PERRON

Address:

750 - 500 Portage Avenue

R3C 3X1 Winnipeg, MB

Canada

Tel: +1 204 982 9130

Fax: +1 204 942 7803

E-Mail: ombudsman@ombudsman.mb.ca

Website: www.ombudsman.mb.ca



Canada - Ombudsman New Brunswick

Incumbent: Marie-France PELLETIER

Address:

548 York Street

Fredericton

N.B. E3B 5H1

Canada

Tel: +1 506 453 2789

Fax: +1 506 453 5599

E-Mail: ombud@gnb.ca

Website: www.ombudnb.ca

Canada - Citizens' Representative for Newfoundland &

Labrador

Incumbent: Bradley MOSS

Address:

Office of the Citizens' Representative

4th Floor, Beothuck Building

20 Crosbie Place

P. O. Box 8400

A1B 3N7 St. John's, NL

Canada

Tel: +1 (709) 729-7647, toll free nr.: +1-800-559-0079

Fax: +1 (709) 729-7696

E-Mail: citrep@gov.nl.ca

Website: www.citizensrep.nl.ca

Canada - Northwest Territories Ombud

Incumbent: Krista Carnogursky

Address:

5 - 6 Courtoreille Street

P.O. Box 4927

Hay River, NT X0E 1G5

Canada

Tel: +1 867-874-6623

Fax: +1 867-874-6250

E-Mail: info@nwtombud.ca

Website: nwtombud.ca/



Canada - Ombudsman Nova Scotia

Incumbent: Christine BRENNAN

Address:

Park Lane Terraces

5657 Spring Garden Road

Suite 200

Mailing address: P. O. Box 2152, Halifax, NS B3J 3B7

B3J 3R4 Halifax, NS

Canada

Tel: +1 902-424 - 6571

Fax: +1 902 424 6675

E-Mail: Ombudsman@novascotia.ca

Website: www.novascotia.ca/ombu

Canada - Ombudsman Ontario

Incumbent: Paul DUBÉ

Address:

483 Bay Street 10th floor

South Tower

Bell Trinity Square

M5G2C9 Toronto, ON

Canada

Tel: +1 416 586 3300

Fax: +1 416 586 3485

E-Mail: info@ombudsman.on.ca

Website: www.ombudsman.on.ca

Canada - Ombudsperson Prince Edward Island

Incumbent: Sandy Hermiston

Address:

301, 149 Kent Street

C1A 1N5 Charlottetown

Canada

Tel: 1-902-288-1105

Fax:

E-Mail: contactus@ombudspei.ca

Website: www.ombudspei.ca



Canada - Protecteur du Citoyen du Québec

Incumbent: Marc-André DOWD

Address:

800, place D'Youville, 19e étage

G1R 3P4 Québec, QC

Canada

Tel: + 1 418 643 2688

Fax: + 1 418 643 8759

E-Mail: protecteur@protecteurducitoyen.qc.ca

Website: www.protecteurducitoyen.qc.ca/fr

Canada - Yukon Ombudsman and Commissioner

Incumbent: Jason Pedlar

Address:

3162 3rd Avenue, Whitehorse Yukon. Y1A 1G3.

Canada

Tel: 867-667-8468

Fax:

E-Mail: jason.pedlar@yukonombudsman.ca

Website: www.yukonombudsman.ca/

Canada - Ombudman of the City of Laval

Incumbent: Nathalie Blais

Address:

1200 Boul. Chomedey

Bureau 500

Laval (Québec) H7V 3Z3

Canada

Tel: 450 978 3699

Fax: 450 680 2865

E-Mail: ombudsman@laval.ca

Website: www.ombudsmanlaval.com



Canada - Ombudsman City of Montréal

Incumbent: Nadine MAILLOUX
Address:
Les Cours Mont-Royal
1550, rue Metcalfe, bureau 1150
Montréal (Québec) H3A 1X6
Canada
Tel: +1 514 872 8999
Fax: +1 514 872 2379
E-Mail: ombudsman@montreal.ca
Website: www.ombudsmantemontreal.com

Canada - Ombudsman Toronto

Incumbent: Kwame ADDO
Address:
375 University Ave, Suite 203
M5G 2J5 Toronto, ON
Canada
Tel: +1 416 392 7062
Fax: +1 416 392 7067
E-Mail: ombudsmancomms@toronto.ca
Website: www.ombudsmantoronto.ca

Canada - Commissioner of Official Languages

Incumbent: Raymond THÉBERGE
Address:
30 Victoria Street
Gatineau
K1A 0T8 Québec
Canada
Tel: +1 819 420 4875
Fax: +1 819 420 4839
E-Mail: comm@ocol-clo.gc.ca
Website: www.ocol-clo.gc.ca



Canada - Correctional Investigator of Canada

Incumbent: Dr. Ivan ZINGER

Address:

P. O. Box 3421, Station "D"

Ottawa, Ontario

K1P 6L4

Canada

Tel: +1 877 885 8848

Fax: +1 613 990 9091

E-Mail: org@oci-bec.gc.ca

Website: www.oci-bec.gc.ca

Canada - Hydro One Ombudsperson

Incumbent: Sophie PETRILLO

Address:

483 Bay Street

South Tower, 6th Floor

M5G 2P5 Toronto

Canada

Tel: +1 416 345 4657, +1 647-381-5885

Fax: +1 416 345 6129

E-Mail: sophie.petrillo@HydroOne.com

Website: www.hydrooneombudsman.com

Canada - Patient Ombudsman Ontario

Incumbent: Craig THOMPSON

Address:

Box 130, 77 Wellesley St. W.

Toronto, ON M7A 1N3

M7A 1N3 Toronto

Canada

Tel: 416-597-0339

Fax: 416-597-5372

E-Mail: info@patientombudsman.ca

Website: patientombudsman.ca/



Canada - Taxpayers' Ombudsperson Canada

Incumbent: François BOILEAU

Address:

1000-171 Slater Street

K1P 5H7 Ottawa

Canada

Tel: Tel: 613-221-3109 or 1-866-586-3839 (toll free within Canada/USA)

Fax: Fax: 418-566-0321 or 1-866-586-3855 (toll free within Canada/USA)

E-Mail: OTOBOCCOMG@oto-boc.gc.ca

Website: www.canada.ca/en/taxpayers-ombudsperson.html

Canada - Veterans Ombudsman Canada

Incumbent: Colonel (Ret'd) Nishika JARDINE

Address:

134 Kent Street

4th Floor, Room 409

PO Box 66

(Mailing address)

Charlottetown PE

C1A 7K2

Canada

Tel: + 1-343-571-6763

Fax: +1 613-944-2939

E-Mail: info@ombudsman-veterans.gc.ca

Website: www.ombudsman-veterans.gc.ca

USA - Alaska State Ombudsman

Incumbent: J. Kate Burkhart

Address:

130 Seward Street, Suite 501

99801 Juneau

USA

Tel: +1 907 465 4970

Fax:

E-Mail: ombudsman@akleg.gov

Website: ombud.alaska.gov



USA - Ombudsman Dayton-Montgomery County

Incumbent: Diane WELBORN

Address:

11 West Monument Avenue, Suite 606

45402 Dayton, OH

USA

Tel: + 1 937 223 4613

Fax: + 1 937 228 1183

E-Mail: ombudsman@dayton-ombudsman.org and

diane.welborn@dayton-ombudsman.org

Website: www.dayton-ombudsman.org

USA - Ombudsman of the State of Hawaii

Incumbent: Robin K. Matsunaga

Address:

465 South King Street, 4th Floor

Honolulu, Hawaii 96813

USA

Tel: 1 808 587 0770

Fax: 1 808 587 0773

E-Mail: robin.matsunaga@ombudsman.hawaii.gov

Website: www.ombudsman.hawaii.gov

USA - City of Seattle Employee Ombud

Incumbent: Amarah KHAN

Address:

701 5th Ave

Suite 2021

Seattle

USA

Tel: +1 206 684 4873

Fax:

E-Mail: ombud@seattle.gov

Website: www.seattle.gov/ombud



INTERNATIONAL
OMBUDSMAN
INSTITUTE